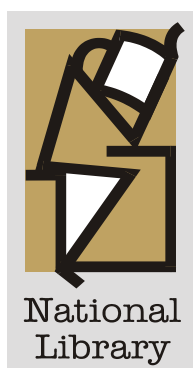


NATIONAL LIBRARY

(REPUBLIC OF MAURITIUS)



STRATEGIC PLAN

2011-2013

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INTRODUCTION

The National Library of the Republic of Mauritius was established as a body corporate under the National Library Act 1996 No. 32.

The main role of the National Library of Mauritius is to build the most comprehensive collection of our national heritage by collecting, receiving and preserving all publications and productions printed and produced in Mauritius for present and future generations. The main source of its acquisition is by means of the legal deposit system as per the National Library Act 1996 which stipulates that every printer in Mauritius is required to deposit free of charge with the Director of the National Library six copies of each publication, be it a book, periodical, report, newspaper or any other printed document. The same rule applies to all the producers in Mauritius who have to deposit six copies of any non-print materials produced. To ensure that access is given to the most comprehensive collection of Mauritiana materials, the National Library has also to acquire all print and non-print materials published abroad, whose subject matter is related to Mauritius. Along with, the National Library will build a collection of foreign reference materials on different subjects of interest to Mauritius.

Equally of vital importance to the nation is the conservation of our cultural heritage – ways and means are being worked by the National Library out to preserve and conserve documents for generations to come.

The aim of the National Library is to become the foremost library in Mauritius in the dissemination of both retrospective and current information, utilizing modern techniques and other technological advances. The National Library is at the service of the Mauritian people, for the purpose of their research, scholarship, creativity and of the international community.

The National Library, since its inception, has been guided by its strategic plan. It is the third strategic plan that the National Library is elaborating for its sustained development.

HISTORICAL BACKGROUND

The establishment of a national resource centre in Mauritius, was first proposed in 1959 by the Mauritian historian, Dr A. Toussaint ⁽¹⁾. In 1965, the Sydney Hockey Report ⁽²⁾ recommended the setting up of a central library system. This was supported by several subsequent reports: the K.C Harrison Report (1978) ⁽³⁾ and the Pope Report (1988) ⁽⁴⁾.

The Fulbright Alumni Association was the catalyst in the establishment of the National Library. It organised, in 1992, a seminar on the need for Mauritius to have a National Library and its recommendation on the urgent necessity of setting up a National Library was sent to Government for necessary action.

In December 1996, the National Library Bill was presented at the National Assembly. The proclamation of the National Library Act and Regulations on legal deposit, were gazetted in October 1997. The National Library Board was constituted in December 1997. The Prime Minister, Dr. N. Ramgoolam, in the presence of the then Minister of Arts and Culture, Mr. J. Tsang Mang Kin, officially inaugurated the National Library on the 8th December, 1999.

1. **Auguste Toussaint**
Report of the Technical Committee on Libraries – 1959.
2. **S.W. Hockey**
Development of Library services in Mauritius – November 1965, Mauritius
3. **K.C. Harrison**
Libraries, Documentation & Archives Services (Report prepared for the Government of Mauritius by UNESCO) – Paris, 1978
4. **Elsbeth Pope**
Final report and recommendations to the Ministry of Education, Arts & Culture – March 28, 1988

STATUTORY RESPONSIBILITIES OF THE NATIONAL LIBRARY

The statutory responsibilities of the National Library are:

- To promote and encourage the use of library materials;
- To acquire library materials generally and in particular, a comprehensive collection of library materials relating to Mauritius;
- To collect, receive and preserve all library materials required to be deposited in the library;
- To lend library materials to the public through other libraries;
- To make library materials available to the public for reference;
- To participate in planning library services in Mauritius, promote research in library fields and provide assistance in information handling techniques;
- To act as the national bibliographic centre and maintain the national bibliography and other bibliographies;
- To act as an organising agency for national and international lending and exchange of library materials; and
- To initiate and promote cooperation between the library and other libraries, both local and overseas.

VISION

To develop the National Library as the nation's leading documentary resource pertaining to the Republic of Mauritius, and as the apex library serving the needs of the Mauritian people at large in research, scholarship and creativity.

MISSION STATEMENT

To support the provision of, and access to, information for the nation. We are committed to collect and preserve the collective memory of the country to best serve the nation and to provide access to the information resources of the world.

PLANNING CONTEXT

The National Library of Mauritius has to be responsive to the continually changing environment, which will have an influence on its development.

- Mauritius is moving into the information and knowledge age.
- Mauritius is fast adopting new information and communication technologies.
- Emergence of new economic sectors. Knowledge management is becoming a vital aspect of economic, political and social activities.
- New developments are taking place in the educational sector, especially at the tertiary level, where new institutions are being established and distance-learning mode is rapidly expanding.
- Increasing demand on Library and Documentation centres.
- Exponential growth of documents published every year.
- Development of electronic form of publishing.

Regional co-operation and integration are also high on the national agenda. Mauritius is positioning itself to play a key role within the Indian Ocean Commission, the Common Market for Eastern and Southern Africa, the Southern Africa Development Community and the Indian Ocean Rim Association for Regional Cooperation.

As far as the National Library is concerned, the implications include:

- greater collaboration and networking with national libraries and information agencies of the Indian Ocean region and internationally, particularly in areas such as acquisition, exchange and opportunities for dissemination.
- Increased interaction between staff of National Library and personnel of other information institutions.
- Formulation of a coordinated strategy relating to electronic information.

SWOT ANALYSIS

Strengths

- The Board of the National Library consists of mainly academics and professionals, very conversant in librarianship, who can offer the best guidance in the development of the Library.
- The National Library commands the support of policy makers.
- The National Library has established itself as the apex institution in the library sector in Mauritius.
- The National Library is affiliated to the International Federation of Library Association (IFLA)
- Compliance of printers and producers with legal deposit regulations, as stipulated under the National Library Act 1996, ensures regular and constant inflow of documents.
- Friendly countries, international agencies, mass media and the Mauritian public at large are supportive of the National Library.
- The services offered by the National Library are mostly free. Paid services are offered at a nominal charge.
- The availability of a salubrious environment and a spacious Search Room are conducive to research and study.
- The National Library has online an Open Access Catalogue, whereby bibliographical details of the Mauritiana Holding of the National Library are shown.

Weaknesses

- Inadequate floor space to house the ever increasing number of library materials.
- The National Library is still currently operating with a minimum staff.
- The National Library may seem to be perceived as an institution which caters for information needs of the elite only, i.e., researchers, scholars, academics, historians, journalists, etc.
- The Mauritiana collection is far from being exhaustive (There are gaps in the collection).
- Several documents (rare books, old manuscripts and newspapers) need to be preserved.

- The amount and variety of library materials related to Mauritius, which are published abroad and housed in overseas national libraries, represent a big challenge for the library collection development.
- A national co-operative library system is yet to be established.

Opportunities

- The policy makers are fully committed to make Mauritius an information/knowledge-based society, especially in the context of the forthcoming cyber-island.
- As Mauritius moves in an information society, there will be more and more users. Access to knowledge and management of knowledge will become important for creative and innovative industries, financial services, planners, administrators, etc.
- Knowledge resource is vital for any development to take place in the country.
- Acquisition of a plot of land at Moka earmarked for the construction of the National Library's permanent building will provide the necessary space to enable the development and expansion of the National Library. Furthermore, the location is ideally suited. It is within an academic area.
- With expected liberalisation of telecommunication and a fall in the cost of internet charges, technology can be more easily harnessed to encourage the free flow of information.
- Mauritius has a high rate of literacy. In addition, an increasing number of Mauritians is computer literate.
- Growth in the number of students undergoing tertiary education, through the traditional channel or distant mode will lead to greater use of the Library.
- Mauritius is witnessing a dynamic growth in literature output/productions. This augurs well for the National Library.
- Friendly countries, international agencies, mass media and a wide section of the public are supportive of the establishment of a National Library in Mauritius. Opportunities must therefore be tapped systematically.

Threats

- The rising cost of information resources, for example, subscription to electronic databases may hamper the efforts of the National Library to provide a wider range of information services.
- Because of competing demand for public funds, the National Library may not get the required funds.
- Difficulty of recruiting librarians with certain specific skills in the field of indexing for example.

GOALS AND STRATEGIC OBJECTIVES

1st. Provide a comprehensive collection of the country's literature.

Strategic Objective:

- Act as the main collection of the National Literature (a) through the legal deposit and (b) through the acquisition of foreign literature (i) about the country (ii) of interest to the country and the collection of the country's manuscripts and private papers.

2nd. Conserve the collection as a national heritage in favorable conditions and environment for present and future generations.

Strategic Objective:

- Set up preservation units for the care of all library materials.

3rd. Act as a National Bibliographic Centre.

Strategic Objectives:

- Provide the necessary bibliographic tools that will make literature accessible, such as the National Bibliography and subject bibliography.
- Record bibliographic data in a standardized form.
- Develop and maintain bibliographic database relevant to the country.
- Provide indexing and abstracting services.

4th. Provide dynamic leadership in the establishment of a national system of library and information service.

Strategic Objectives:

- Participate and assist in the planning of library services in the country.
- Provide assistance in information handling techniques.
- Conduct research on library techniques.
- Provide services to the different relevant authorities.
- Provide professional training.
- Formulate national standard, for information handling techniques.

5th. Be the focal point of libraries in Mauritius and act as a link with overseas libraries.

Strategic Objectives:

- Act as an organising agency for national and international lending and exchange of library materials.
- Provide access to the National Library's catalogue for other libraries.
- Provide a focal point for linkage with and access to international data banks.

6th. To be recognised as a vital national institution in the provision of information by creating an awareness among the people in Mauritius about the importance of the National Library.

Strategic Objectives:

- Develop outreach strategies.
- Develop and implement innovative projects to give a good image of the National Library.

7th . Establish a digitization programme

Strategic Objective:

- Invest in technology that will ultimately lead to the creation of a digital library, along with a traditional library.
- Provide training to handle equipment
- Digitize old documents having historical and cultural values, which presently cannot be made available for consultancy to avoid the risk of usual wear and tear.
- Make the digitalized materials accessible to users over a network of libraries.

8th . Set up a Training Unit within the Library.

Strategic Objective:

- Provide in-house training along with overseas training courses that will empower staff to take decisions and enhance their capacity to offer excellent services.

9th . Development of e-services

Strategic Objectives:

- Disseminate the library collection through SMS and other e-services to satisfy the information needs.
- Publish Mauritiana collection (including dissertations and theses) on the Library's website.

ACTION PLAN

STRATEGIC OBJECTIVE: 1

Provide a comprehensive collection of the country's literature.

Act as the main collection of the national literature (a) through the legal deposit and (b) through the acquisition of foreign literature (i) about the country (ii) of interest to the country and the collection of the country's manuscripts and private papers.

TARGET	BY WHEN	BY WHOM
Advise printers and producers of their obligations in respect with legal deposit regulations	Ongoing	Library Staff
Publication of the Collection Development Policy Statement(New)	2011	Management & Library Staff
Acquire relevant library materials from overseas	Ongoing	Management
Acquire private collections, manuscripts and theses locally, which do not fall under legal deposit regulations	Ongoing	Management
Collaborate with local booksellers and maintain standing orders with them	Ongoing	Management
Visit printers and producers as per Regulations on legal deposit	Ongoing	Management & Library Staff
Initiate ISSN	Ongoing	Management
Manage the bookstall	Ongoing	Management

STRATEGIC OBJECTIVE: 2

Conserve the collection as a national heritage in favourable conditions and environment for present and future generations.

Set up preservation units for the care of all library materials.

TARGET	BY WHEN	BY WHOM
Construct a purpose-built complex	2012-2013	Government
Consolidate the bindery	2012	Management
Consolidate the microfilm unit by acquiring more equipment	2012	Management
Microfilm newspapers	Ongoing	Management
Train staff in preservation techniques – de-acidifying and restoration of materials	Ongoing	
Photocopy/scan rare and slightly damaged documents	Ongoing	Management
Provide a secondary storage for Mauritian collection (New)	2013	Management

STRATEGIC OBJECTIVE: 3*Act as a National Bibliographic Centre*

Provide the necessary bibliographic tools that will make literature accessible, such as the National Bibliography and subject bibliography.

TARGET	BY WHEN	BY WHOM
Compile the current National Bibliography (Annual)	Ongoing	Library Staff
Compile the retrospective National Bibliography	Ongoing	Library Staff
Up-date and edit the National Union Catalogue of Mauritiana.	Ongoing	Library Staff
Compile subject bibliographies (Annual). (one per year)	Ongoing	Library Staff
Update and maintain the National Union Catalogue of Periodicals.	Ongoing	Library Staff
Provide Online Public Access Catalogue of Mauritiana.	Ongoing	Library Staff
Provide online reference services.	Ongoing	Library Staff

STRATEGIC OBJECTIVE: 3*Act as a National Bibliographic Centre**Record bibliographic data in a standardised form.*

TARGET	BY WHEN	BY WHOM
Process library materials	Ongoing	Library Staff
Computerise/digitalized the Library Catalogue	Ongoing	Library Staff or private firm
Monitor the cataloguing in publication system	Ongoing	Management
Formulate standard for information handling techniques (New)	2013	Management

STRATEGIC OBJECTIVE: 3*Act as a National Bibliographic Centre**Develop and maintain bibliographic database relevant to the country.*

TARGET	BY WHEN	BY WHOM
Compile the current National Bibliography (Annual)	Ongoing	Library Staff
Compile the retrospective National Bibliography	Ongoing	Library Staff
Up-date and edit the National Union Catalogue of Mauritiana	Ongoing	Library Staff
Compile list of theses & dissertations (New)	Ongoing	Library Staff

STRATEGIC OBJECTIVE: 3*Act as a National Bibliographic Centre**Provide indexing and abstracting services.*

TARGET	BY WHEN	BY WHOM
Continue indexing and abstracting of newspapers and periodicals	Ongoing	Library Staff

STRATEGIC OBJECTIVE: 4

Provide dynamic leadership in the establishment of a national system of library and information service.

Participate and assist in the planning of library services in the country.

TARGET	BY WHEN	BY WHOM
Hold meetings of Librarians of different libraries of Mauritius	Ongoing	Management
Develop common project, i.e. the publication of the National Union Catalogue of Mauritiana	Ongoing	Management

STRATEGIC OBJECTIVE: 4

Provide dynamic leadership in the establishment of a national system of library and information services.

Provide assistance in information handling techniques.

TARGET	BY WHEN	BY WHOM
Provide consultancy on request.	Ongoing	Management
Formulate national standard for information handling technique (New)	2013	Management

STRATEGIC OBJECTIVE: 4

Provide dynamic leadership in the establishment of a national system of library and information services.

Provide professional training.

TARGET	BY WHEN	BY WHOM
Ask foreign experts to train library staff of the National Library	Ongoing	Foreign countries/institutions
Train library staff abroad	Ongoing	Foreign countries/institutions
Continue to provide an in-house training programme for library officers and library clerks of other libraries of Mauritius	Ongoing	Management
Update the Staff Development Plan	2012	Management
Organise workshop/seminar for librarians of other institutions	2012	Management

STRATEGIC OBJECTIVE: 5

Be the focal point of libraries in Mauritius and act as a link with libraries overseas.

Act as an organising agency for national and international lending and exchange of library materials.

TARGET	BY WHEN	BY WHOM
Provide resource sharing: as a national centre for national and international inter-lending	Ongoing	Management
Promote international library co-operation	Ongoing	Management
Enter into agreements with overseas libraries for the exchange of information, of bibliographic records and of staff	Ongoing	Management
Attend regional, international conference/seminars on library and information matters	Ongoing	Management
Liaise with other overseas libraries on all matters of national interest	Ongoing	Management

STRATEGIC OBJECTIVE: 5

Be the focal point of libraries in Mauritius and act as a link with libraries overseas.

Provide access to the National Library's catalogue for other libraries.

TARGET	BY WHEN	BY WHOM
Computerise/digitalize the library catalogue	Ongoing	Library Staff/or private firm
Promote local and international library co-operations	Ongoing	Management
Develop working relationship with overseas libraries	Ongoing	Management
Consolidate the Antenna of the National Library in Rodrigues	Ongoing	Management

STRATEGIC OBJECTIVE: 5

Be the focal point of libraries in Mauritius and act as a link with libraries overseas.

Provide a focal point for linkage with and access to international data banks.

TARGET	BY WHEN	BY WHOM
Promote international library co-operation	Ongoing	Management
Continue to develop working relationship with overseas libraries	Ongoing	Management
Visit some National Libraries overseas in view of signing protocol d'accord for mutual benefit	2011-2013	Management
Affiliate the National Library to: (a) the Standing Conference of African National and University Libraries in Eastern, Central and Southern Africa, (b) the Standing Committee on national libraries (IFLA)	2011	Management

STRATEGIC OBJECTIVE : 6

To be recognised as a vital national institution in the provision of information by creating an awareness among the people in Mauritius about the importance of the National Library.

Develop outreach strategies.

TARGET	BY WHEN	BY WHOM
Develop outreach tools – newsletters, brochures, pamphlets, video films	Ongoing	Library Staff
Update the website regularly	Ongoing	Library Staff
Mount exhibitions at regular intervals throughout the island	Ongoing	Library Staff
Carry out public relation exercises through essay competitions, study tours, visits, etc	Ongoing	Management
Publication programme (One publication per annum)	Ongoing	Management

STRATEGIC OBJECTIVE : 6

To be recognised as a vital national institution in the provision of information by creating an awareness among the people of Mauritius about the importance of the National Library.

Develop and implement innovative projects to give a good image of the National Library.

TARGET	BY WHEN	BY WHOM
Organise conferences by eminent personalities	Ongoing	Management
Sensitise students on the importance of the National Library by organising talks to colleges	Ongoing	Management

STRATEGIC OBJECTIVE: 7**Establish a digitization programme**

Invest in technology that will ultimately lead to the creation of a digital library.

TARGET	BY WHEN	BY WHOM
Carry out a cost analysis for the hardware, software and training needed	2011	Management
Acquire equipment through purchase or donation	2011	Management

STRATEGIC OBJECTIVE: 7**Establish a digitization programme**

Provide training to handle equipment.

TARGET	BY WHEN	BY WHOM
Train staff for the use of hardware and software	2011	Private firms

STRATEGIC OBJECTIVE: 7**Establish a digitization programme**

Digitize old documents having historical and cultural values which presently cannot be made available for consultancy to avoid the risk of usual wear and tear.

TARGET	BY WHEN	BY WHOM
Provide assistance	2011	Management
Digitization of out-of-copyright Mauritiana materials	Ongoing	Library Staff

STRATEGIC OBJECTIVE: 7**Establish a digitization programme**

Make the digitized materials accessible to users over a network of libraries.

TARGET	BY WHEN	BY WHOM
Upload the digitized material on the website of the National Library	2011	Library Staff
Provide access to these digitized materials online for public references	2011	Library Staff

STRATEGIC OBJECTIVE: 8**Set up a Training unit within the Library**

Provide in-house training along with overseas training courses that will empower staff to take decisions and enhance their capacity to offer excellent services.

TARGET	BY WHEN	BY WHOM
Set up a committee for training	2011	Management
Perform a training needs analysis within the institution and in various libraries	2012	Training Committee
Seek expertise from abroad	2011-2013	Foreign countries/Institutions
Devise an in-house training scheme for staff	2011-2012	Management
Provide yearly training programme	2011	Foreign countries/Institutions

STRATEGIC OBJECTIVE: 9**Development of e-services**

Disseminate the library collection through SMS and other e-services to satisfy the information needs.

TARGET	BY WHEN	BY WHOM
Provide basic e-reference service	2011	Library Staff
Initiate SMS service for Mauritiana collection	2011	Library Staff
Introduce tailor-made/customised report on demand, which will be chargeable and delivered by email	2011	Library Staff

STRATEGIC OBJECTIVE: 9**Development of e-services**

Publish Mauritiana's collection (including dissertations and theses) on the Library's website.

TARGET	BY WHEN	BY WHOM
Identify and upload all publications on the National Library's website	2011	Library Staff
Sign Memorandum of Understanding regarding dissertations of theses	2011	Management
Upload electronic texts on website	2011	Library Staff